Hello, my name is Ms. Maxine Mason and I am an Accounts Payable Financial Management Troubleshooter for the NSSC here NASA Shared Services Center, and we are here at the Stennis Space Center in Mississippi.

As the Accounts Payable Financial Management Troubleshooter I am to make sure that all NASA customers get paid appropriately and on time.

If there are any issues incurred then I am the spokesperson for that particular problem or issue or what may come and occur.

We here at the NSSC use the concepts of Diversity and Inclusion to resolve problems.

For an example, we had a problem with a tax form 1099.

We formed a diverse group of employees representing three organizations in order to successfully resolve the issue.

It is an important job because our customers to us are our number one focus and we are
“Customer Focused” here at the NSSC.

During Hurricane Katrina, I totally lost everything.

I never knew much about my fore fathers, but all I knew is what my mother taught myself.

my other brothers and sisters.

She taught and instilled very strong work ethics in us and today that has made me who

I am today.

That strength and sacrifice is what I feel African American History represents and to

never forget where you come from.